

## BSH New Consultant Day

**25 March, 2026**

**44 Hallam Street**

9:00	Registration and tea and coffee
9:30	Introduction and Overview
10:00	<p>Effective Leadership and Management in Haematology</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul> <p>Presentation on key leadership and management principles.</p> <p>Job planning, appraisals, PAs/SPAs</p> <p>Interactive discussion on managing a team and leading a department.</p> <p>Group activity: Role-playing scenarios to practice management skills.</p>
11:00	Break: Tea/Coffee
11:15	<p>Writing a Business Case and NHS Finances</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul> <p>Presentation on the components of a strong business case.</p> <p>Overview of NHS financial structures and budgeting.</p> <p>Group activity: Drafting a business case for a new haematology service or initiative.</p> <p>Q&amp;A session.</p>
12:15	Lunch
13:00	<p>Running a Haematology Laboratory</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul> <p>Presentation on the essentials of running a haematology laboratory.</p> <p>Discussion on laboratory workflows, staffing, and resource management.</p> <p>Group activity: Developing a plan for efficient laboratory operations.</p>
14:00	<p>Ensuring Quality in Haematology Practice</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul>

	<p>Lecture on quality assurance and improvement methodologies.</p> <p>Interactive discussion on implementing quality control measures.</p> <p>Group activity: Identifying areas for quality improvement and developing action plans.</p>
15:00	Break: Tea/coffee
15:15	<p>Managing Complaints and Difficult Conversations</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul> <p>Lecture on strategies for handling patient complaints and difficult conversations.</p> <p>Case studies and role-playing exercises to practice communication skills.</p> <p>Q&amp;A session.</p>
16:15	<p>Effective Educational Supervision</p> <ul style="list-style-type: none"> <li>Content/Activities:</li> </ul> <p>Lecture on the roles and responsibilities of an educational supervisor.</p> <p>Strategies for identifying and supporting trainees in difficulty.</p> <p>Case studies exercises to practice supervisory skills.</p>
17:30	<p>Networking Event</p> <ul style="list-style-type: none"> <li>Session Title: Networking and Social Hour</li> <li>Content/Activities: Cheese and wine</li> <li>Informal networking session with refreshments.</li> <li>Opportunity for participants to discuss the day's sessions and build professional connections.</li> </ul>
18:30	Meeting close