

BSH New Consultant Day

25 March, 2026

44 Hallam Street, London

This one-day workshop gives new consultants the essential tools to step confidently into their role. You'll gain a solid grounding in leadership, management, NHS finance, laboratory operations, and quality in clinical practice. Through expert-led sessions and practical case discussions, you'll build confidence in managing teams, handling challenging conversations, and providing effective educational supervision.

09:00	Registration and tea and coffee
09:30	Introduction and Overview
09:50	<p>Ensuring Quality in Haematology Practice - Delivered by Dr. Wale Atoyebi</p> <ul style="list-style-type: none"> • Lecture on quality assurance and improvement methodologies. • Interactive discussion on implementing quality control measures. • Group activity: Identifying areas for quality improvement and developing action plans.
10:50	Tea & Coffee break
11:15	<p>Writing a Business Case and NHS Finances - Delivered by Eleanor Hillier and Giulia Impelluso</p> <ul style="list-style-type: none"> • Presentation on the components of a strong business case. • Overview of NHS financial structures and budgeting. • Group activity: Drafting a business case for a new haematology service or initiative. • Q&A session.
12:15	Lunch
13:00	<p>Running a Haematology Laboratory - Delivered by Dr. Guy Hannah</p> <ul style="list-style-type: none"> • Presentation on the essentials of running a haematology laboratory. • Discussion on laboratory workflows, staffing, and resource management. • Group activity: Developing a plan for efficient laboratory operations.
14:00	<p>Managing Complaints and Difficult Conversations - Delivered by Dr. Isla Burzio</p> <ul style="list-style-type: none"> • Lecture on strategies for handling patient complaints and difficult conversations. • Case studies and role-playing exercises to practice communication skills.



	<ul style="list-style-type: none"> • Q&A session.
15:00	Break: Tea/coffee
15:10	<p>Effective Leadership and Management in Haematology - Delivered by Dr. Tom Butler</p> <ul style="list-style-type: none"> • Presentation on key leadership and management principles. • Job planning, appraisals, PAs/SPAs • Interactive discussion on managing a team and leading a department. • Group activity: Role-playing scenarios to practice management skills.
16:10	<p>Effective Educational Supervision - Delivered by Dr. Poornima Kumar</p> <ul style="list-style-type: none"> • Lecture on the roles and responsibilities of an educational supervisor. • Strategies for identifying and supporting trainees in difficulty. • Case studies exercise to practice supervisory skills.
17:10	<p>What can BSH offer you and how to thrive as a new consultant – Delivered by Dr. Andrew Wilson</p> <ul style="list-style-type: none"> • BSH membership • BSH mentoring platform • Available resources
17:30	<p>Networking and Social Hour</p> <p>Informal networking session with refreshments, an opportunity for participants to discuss the day's sessions and build professional connections.</p>
18:30	Meeting close